

# ARATHI GANESHAN

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## SUMMARY

Recent Master's in Hospital Administration graduate with extensive experience in healthcare audits and a deep understanding of hospital operations. Passionate about improving patient care through quality management initiatives and streamlined processes. Seeking a suitable position where I can leverage my skills to enhance operational performance and ensure high standards of care.

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## STRENGTHS AND EXPERTISE

Patient-Centered Approach  
Healthcare Audits  
Problem gap analyzing

Hospital Operations  
Quality Management  
Public Relationship Management

Team Leadership  
Communication  
Operations Management

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## EDUCATION

### AJ Institute of Hospital Management Mangalore

Masters in Hospital Administration 2022- present

### Dr. Ambedkar Arts And Science College Periyar, Kasaragod

Bachelor of Science Physics 2018-2021

### Durga Higher Secondary School

Higher secondary education 2016-2018

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## PROJECTS AND ACHIEVEMENTS

- **QIMPRO Foundation Project**  
Using Bradford Factor (BF) Analysis to Evaluate and Manage Nurse Absenteeism in a Tertiary Care Hospital.
  - **A Study on Safety Analysis of Critical Equipments based on Lifespan and Breakdown.**
  - **Certificate of program for Quality and Accreditation (CPQA) by CAHO (Consortium of accredited healthcare organizations) held on 5th to 7th february, 2024 at A. J. Institute of Hospital Management, Mangalore, karnataka**
  - **Certificate of participation in the National Conference CAHO SAKCON 2023 on "Operational Excellence in Healthcare" held on 15 & 16 September 2023 at NIMHANS convention centre, Bengaluru**
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- **Certificate for Problem Solving Pro Digital Course completed for QualTech Prize Education 2024**
- **Certificate for junior qualist from QIMPRO Foundation**
- **Certificate of Achievement for the project “Using Bradford Factor (BF) Analysis to Evaluate and Manage Nurse Absenteeism in a Tertiary Care Hospital ”from QualTech Prize Education 2024**

## **EXPERIENCE AND CONTRIBUTIONS**

**Operations postings done in Biomedical Engineering for 6 months at A. J. Hospital and Research Centre, Mangalore**

**Internship Department in Hospital Administration at A. J. Hospital and Research Centre, Mangalore**

**Dissertation topic : A Study on Safety Anaysis of Critical Equipments based on Lifespan and Breakdown.**

### **Audits :**

1. **A Study on Turn Around Time in Billing and Discharge Summary Process Using Value Stream Mapping.**
2. **A Study On Optimizing Equipment Management: An Analysis Of Cannibalization Practices In The Hospital Biomedical Engineering Department.**
3. **An Audit of Antivirus Policy adherence on personal computers in AJ Hospital & Research Centre.**
4. **Active file Audit**
5. **Crash cart Audit**
6. **An audit on Machine Utilization in Radiology Department**

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## **HOBBIES**

Reading · Writing · Listening to Music · Dancing

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## **LANGUAGE**

English · Malayalam · Hindi · Tamil

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